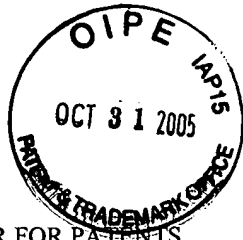




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Docket No.: SBL0012US

October 28, 2005

Mail Stop RCE  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

Re: Applicants: Anil Kumar Annadata, Wai Hong Pak, Rohit Bedi  
Assignee: Siebel Systems, Inc.  
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION QUEUING  
USING ROUTING AND ESCALATION RULES  
Serial No.: 09/895,456  
Examiner: Benny Quoc Tieu  
Docket No.: SBL0012US  
Filed: June 29, 2001  
Group Art Unit: 2642

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) *(in duplicate)*;
- (3) Request for Continued Examination (RCE) (1 page);
- (4) Preliminary Amendment (10 pages); and
- (5) Petition for Extension of Time (1 page).

- ☐ No additional fee is required.  
☒ The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present Extra		Rate		Additional Fee
Total Claims	33	Minus	36	=	0	x	\$ 50.00	\$	0.00
Independent Claims	4	Minus	4	=	0	x	\$200.00	\$	0.00
<input checked="" type="checkbox"/>	Fee for Request for Continued Examination (RCE)							\$	<u>790.00</u>
<input checked="" type="checkbox"/>	Fee for Petition for Extension of Time ( <i>One Month</i> )							\$	<u>120.00</u>
<b>Total additional fee for this Amendment:</b>								\$	<u>910.00</u>

- ☒ Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.
- ☒ Please charge our Deposit Account No. 502306 in the amount of \$ 910.00
- ☒ Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

**Total: \$ 910.00**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on October 28, 2005.

Attorney for Applicants

Date of Signature

Respectfully submitted,

Jonathan N. Geld  
Attorney for Applicants  
Reg. No. 44,702